



KAROLINSKA INSTITUTET

Medical Management Centre,  
Sweden.



CAMES

Copenhagen Academy for  
Medical Education and Simulation

## **15<sup>th</sup> QIRN Working meeting on Research into Quality and Safety Improvement, and visits to projects**

Dates: 1&2 May 2017

Address: Hammershusgade 11 (Rigshospitalet Annex), Copenhagen.

Map: <https://goo.gl/maps/pozxGJh6FWs> Hotels at end of this doc.

### **This timetable version: 28 March/10 April 2017**

#### **15<sup>th</sup> Annual Meeting of The Quality Improvement Research Network (QIRN):**

**Aim:** to help researchers to improve their research into quality and safety in health care and their skills for this type of research.

**Administration:** Doris Østergaard: [doris.oestergaard@regionh.dk](mailto:doris.oestergaard@regionh.dk) at Copenhagen Academy for Medical Education and Simulation CAMES (host organisation <https://www.regionh.dk/CAMES/>)

**Scientific issues, meeting content and invites:** John Øvretveit, [jovretbis@aol.com](mailto:jovretbis@aol.com), Director of Research and Professor of improvement, implementation and evaluation, MMC Karolinska, Sweden.

**Suggested nearby hotels:** to be provided by Doris Østergaard at the end of this document

**Day 1: Morning:** Presentations of quality or safety research in progress by researchers and comments and advice by colleagues. **Afternoon:** visits to quality projects in Copenhagen.

**Day 2: Morning:** Continued - Presentations of quality or safety research in progress by researchers Site visits to quality projects and assessment of these visits. **Afternoon:** researchers present lessons from the visits to quality projects; session on publishing your research. (Note: International Quality Form (BMJ/IHI) is 26-28 April 2017 in London, UK)

**Monday 1st May 2017** Coffee available from 8.00. Times will be strictly followed!

**8.45 Welcome and introduction to the QIRN meeting:** by Danish hosts.

**08.50 QIRN Overview:** John Øvretveit,

Director of Research and Professor of improvement, implementation and evaluation, MMC Karolinska, Sweden.

**09.00 Quality and safety improvement in Denmark: A short overview** of quality and safety initiatives, which we expect will be described further when we visit projects on day 2.

**09.15 First “presentation for advice”:**

Organisational Capabilities in Context: Determinants of Performance and Performance Improvement for Australian Public Hospitals, Nelle Seccombe [Nelle.Seccombe@utas.edu.au](mailto:Nelle.Seccombe@utas.edu.au), University of Tasmania, Australia.

The 18 min presentation by the researcher follows this format: 1) Title, 2) Research question 3)Overall design 4)Methods for data gathering and analysis 5)Findings (so far or what I expect) 5)Book or paper which has most influenced the research 6)Challenges 7)I would like suggestions or advice about this...8)Three questions to colleagues at this meeting.

**9.30 Discussant 1, 5 mins:** Janecke Thesen, janecke.thesen@isf.uib.no

Discussant comments on these items: 1)What I think is exciting about this research and what is (or could be) a potentially important contribution; 2)Issues which journal reviewers and examiners may raise when assessing this research; 3)Areas I would suggest need to be developed in the research (and why)

**9.35 Suggestions for improvement from other colleagues**

**9.50 Presentation for advice 2:** "Speaking Up, Listening and Responding: an exploration of factors affecting women with early warning signs and symptoms of pre-eclampsia participating in their own safety". Wendy Carter, wendy.carter@kcl.ac.uk, King's College London, UK.

**10.10 Discussant 5 mins** Cecilie Varsi, Cecilie.Varsi@rr-research.no,

(see list of items under “discussant 1” above to comment on),

10.15 General discussion

**10.30 Coffee**

**10.50 Presentation for advice 3:** How do we make QI (Quality Improvement) in GP (General Practice) without money and incentives? QI that benefits the patients, and has real impact and popularity among the GP's?, Janecke Thesen, janecke.thesen@isf.uib.no, NKLM: National Centre for Emergency Primary Health Care, Norway

**11.10 Discussant 5 mins:** Andre Walker, andrew.walker8@nhs.net,

11.15 Suggestions for improvement from other colleagues

**11.30 Presentation for advice 4:** Development of a framework for robust action plans following root cause analysis of serious incidents in healthcare, Mohammad Farhad Peerally, mfp6@le.ac.uk, University of Leicester, UK.

**11.50 Discussant 5 mins:** Sarah Jasim, sarah.jasim08@imperial.ac.uk, I

(see list of items under “discussant 1” above to comment on)

12.00 Suggestions for improvement from other colleagues

**12.20 Decide group membership for visits** to quality improvement projects and agree timetable and travel arrangements, and agree **evening arrangements**

**12.30 Lunch** – *and say “hallo” to as many colleagues as you can!*

**13.30 Depart for visits to quality projects** (not compulsory for participants, but you will find it a great learning experience) Details to be provided later.

## Tuesday 2st May 2017

**8.45 Presentation for advice 5:** Andrew Walker, Understanding the implementation of a complex intervention: an in-depth qualitative analysis [andrew.walker8@nhs.net](mailto:andrew.walker8@nhs.net), Innovation Fellow, Faculty of Health, Social Care and Education, St George's, University of London, London, UK

**9.05 Discussant, 5 mins:** Andrew Knight, [awknight@aapt.net.au](mailto:awknight@aapt.net.au)

Discussant comments on these items: 1)What I think is exciting about this research and what is (or could be) a potentially important contribution; 2)Issues which journal reviewers and examiners may raise when assessing this research; 3)Areas I would suggest need to be developed in the research (and why)

**9.10** Suggestions for improvement from other colleagues

**9.25 Presentation for advice 6:** How to conduct implementation research alongside a RCT that is testing an app for people with chronic pain, Cecilie Varsi, [Cecilie.Varsi@rr-research.no](mailto:Cecilie.Varsi@rr-research.no), Postdoctoral fellow, Center for Shared Decision Making and Collaborative Care Research, Oslo University Hospital, Norway.

**09.45 Discussant 5 mins** Discussant: Nelle Seccombe [Nelle.Seccombe@utas.edu.au](mailto:Nelle.Seccombe@utas.edu.au),

(see list of items under “discussant 1” above to comment on),

**09.50** Suggestions for improvement from other colleagues

**10.05 Presentation for advice 7:** A realist evaluation of the role of external peer review programmes in improving the quality of mental health services, Sarah Jasim, [sarah.jasim08@imperial.ac.uk](mailto:sarah.jasim08@imperial.ac.uk), Imperial College London.

**10.25 Discussant 5 mins** Mohammad Farhad Peerally, [mfp6@le.ac.uk](mailto:mfp6@le.ac.uk),

**10.30** Suggestions for improvement from other colleagues

**10.45 Coffee**

**11.05 Presentation for advice 8:** Using Quality Improvement Collaboratives in General Practice, Andrew Knight, [awknight@aapt.net.au](mailto:awknight@aapt.net.au), The Improvement Foundation, Australia.

**11.25 Discussant 5 mins:** Wendy Carter, [wendy.carter@kcl.ac.uk](mailto:wendy.carter@kcl.ac.uk),

**11.30** Suggestions for improvement from other colleagues

**11.45 Lunch & prepare your presentation about the quality project visit**

**13.15 Guest presentation:** Research to improve care coordination between primary healthcare and specialist healthcare: a plan for research to develop and evaluate an intervention. Dr Miriam Hartveit, Research and Innovation section, healthcare region Helse Fonna, Norway, [Miriam.Hartveit@helse-fonna.no](mailto:Miriam.Hartveit@helse-fonna.no)

**14.00 Reports and lessons from project visits** **15.30** Finish and announcement of **QIRN 2018**.

## **Quality and safety improvement in Denmark: visits to projects**

Depart 13.30 from...

14.00 arrive at reception: Our hosts give a) Overview of the organizations quality programme and external quality and safety requirements and financing, b) specific improvement projects and what helped and hindered. Presentation of quality improvement projects and discussion

16.30 depart

17.00 or at lunch on 2<sup>nd</sup> May, Groups prepare a summary of their visit: 2 mins presentation on each of these

- service summary,
- history and plans for quality and safety,
- project experiences,
- what surprised us,
- similar and different to my country,
- lessons for me.

**Visits: Data collection, for learning sharing later from quality projects**

Write notes on each of these items, to prepare your group presentation later:

1. service summary,
  
2. history and plans for quality and safety,
  
3. project experiences,
  
4. what surprised us,
  
5. similar and different to my country,
  
6. lessons for me.

**For specific quality project:**

**Title -**

- 1)What was the change the project made?
- 2)What were the most important results?
- 3)What were the good things about the project?
- 4)What could have been done differently and better?
- 5)What helped and hindered making the change and the project generally?
- 6)Would it work in your country?

## **SUMMARY - Information about my improvement research**

### ***Dear presenters:***

**Please summarise your research (or plan for research), using this format, and use this format for your presentation, and bring 30 copies of 1 page summary to hand out.**

***Could you also send a copy to your discussant*** and those coming to the meeting as soon as you can. I will send the full list nearer the date. One to two pages only please. Attendance requires you to send this to your discussant as soon as you can and no later than one month in advance. You can paste a copy of a longer paper to this summary to in the same document. Send the document file with “.doc” at the end so that we can open it. Many thanks, John Øvretveit (jovretbis@aol.com).

1) Title and my name

2) Research question

3) Overall design

One sentence please

4) Methods for data gathering and analysis

(which methods, when was/will the data be gathered, from whom (source) how often?)

5) Findings

Main findings or type of findings you expect.

5) Book or paper which has most influenced the research

6) Challenges

One sentence please

7) I would like suggestions or advice about

8) Three questions to colleagues at the meeting

## **The purpose and format of The Quality Improvement Research Network (QIRN) 2017 meeting**

### **Research meeting on quality and safety improvement, 2017**

Administration by: [doris.oestergaard@regionh.dk](mailto:doris.oestergaard@regionh.dk) CAMES

Scientific issues: contact John Øvretveit, Director of Research. The Karolinska Institute, Medical Management Centre, Stockholm, [jovretbis@aol.com](mailto:jovretbis@aol.com)

**Purpose:** To develop organisational research into quality improvement and support doctoral and other researchers studying quality and safety in health care.

**Objectives:** Create a forum for researchers carrying out research into quality improvement to:

- better link their research to already published research in the subject,
- improve their research methods,
- form contacts with colleagues working in similar fields for later exchanges

#### **Format**

Before the meeting researchers send their presentations to their discussant and other colleagues attending the event (this is required for participation).

Selected researchers present their research proposals or completed parts of the research for 18 minutes, with 3 questions which they would like colleagues to help with.

Discussant presents constructive crucial comments for improvements and questions.

15 minutes discussion (with time during breaks to give more informal comments)

Guest expert researcher speaker to present a short paper on research methods and theories in this area.

#### **Scientific organisation**

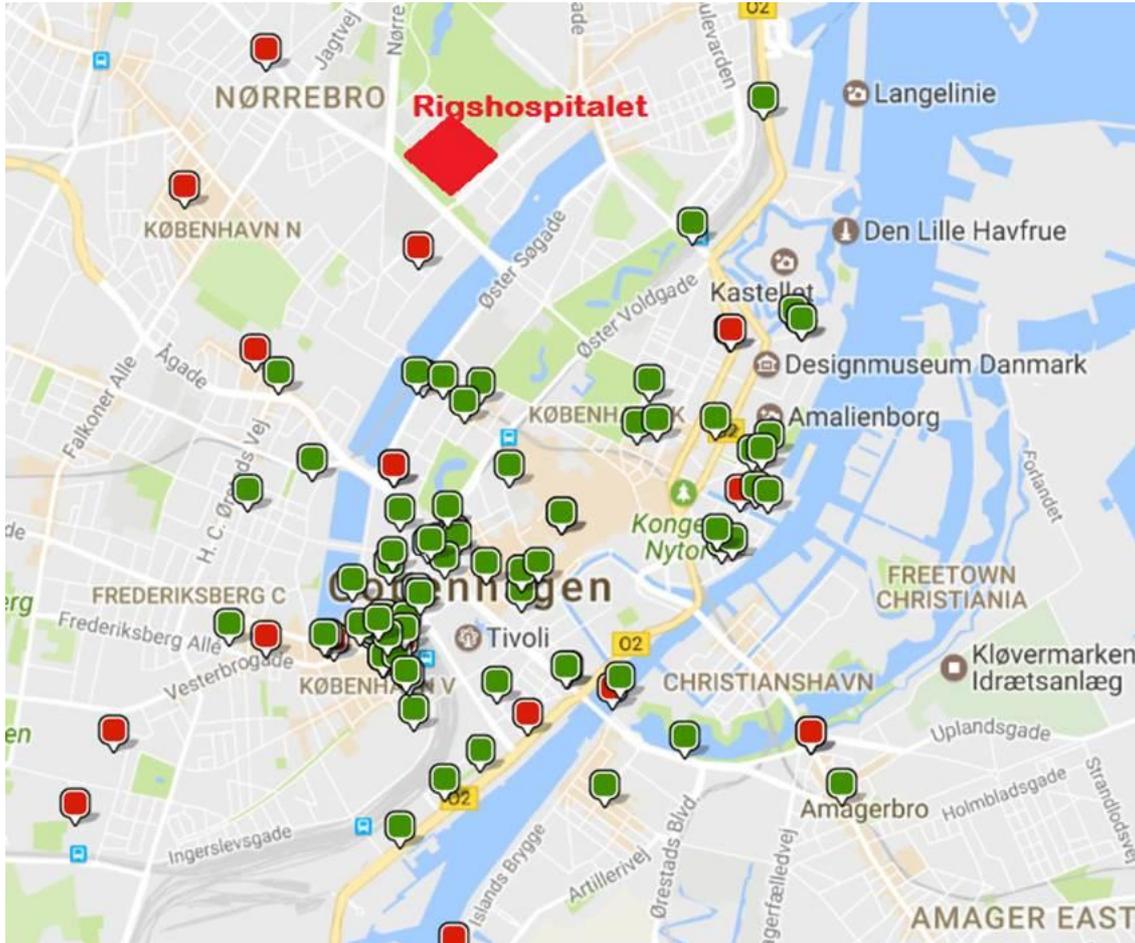
For future meetings, please contact John Ovretveit ([jovretbis@aol.com](mailto:jovretbis@aol.com)) if you would like to present your research for advice, with the title of your research and why you would like to take part in the meeting.

#### **Suggested hotels**

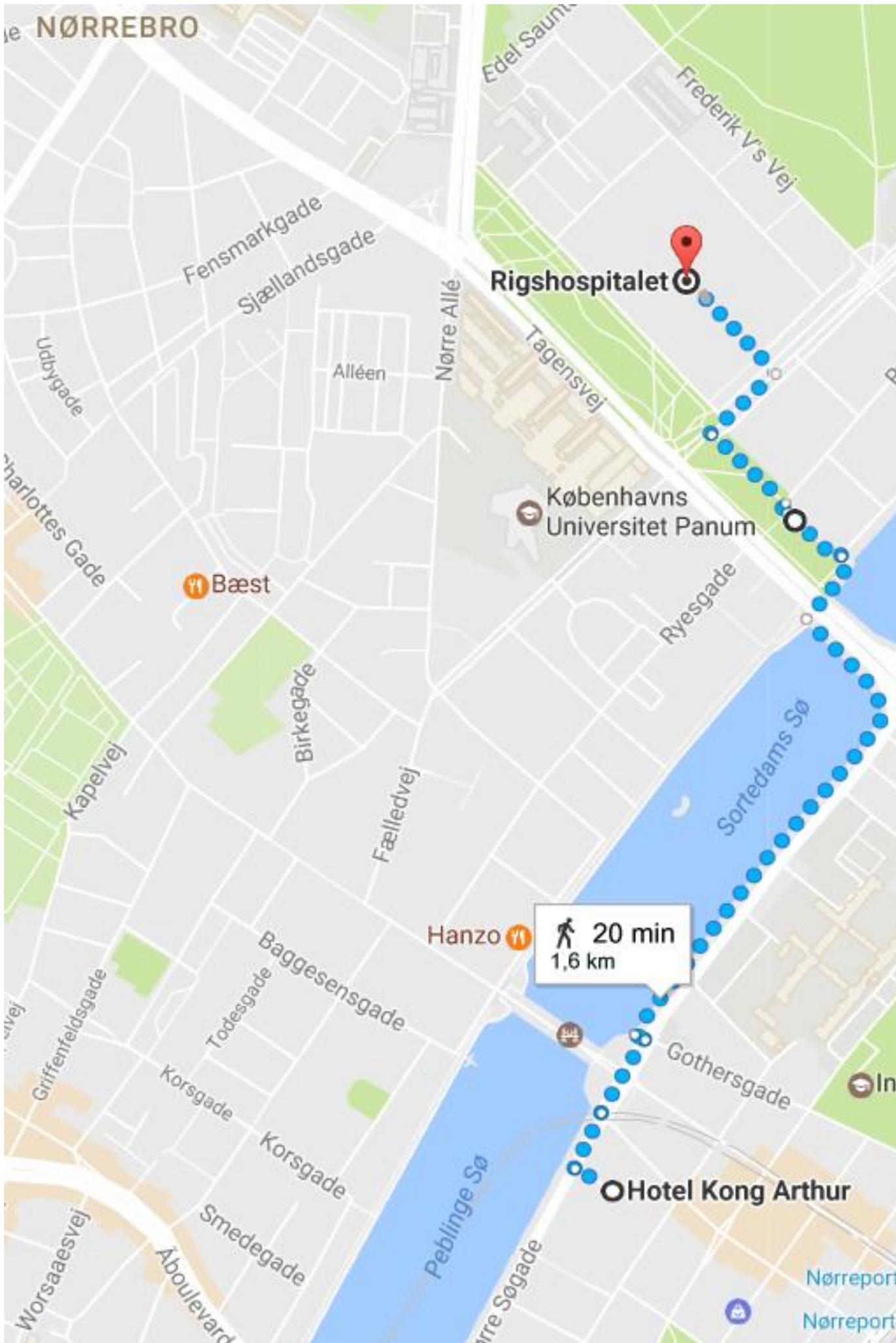
[doris.oestergaard@regionh.dk](mailto:doris.oestergaard@regionh.dk) will send these in early 2017.

There are no hotels close to the venue, Rigshospitalet. But there are buses and some are within reasonable walking distance, even along the tree lined “lakes”.

In the map below Rigshospitalet is the RED Square in the map below, and hotels are the green dots.



The closest hotel is Kong Arthur (around €140) – see route below



NØRREBRO

Rigshospitalet

Københavns  
Universitet Panum

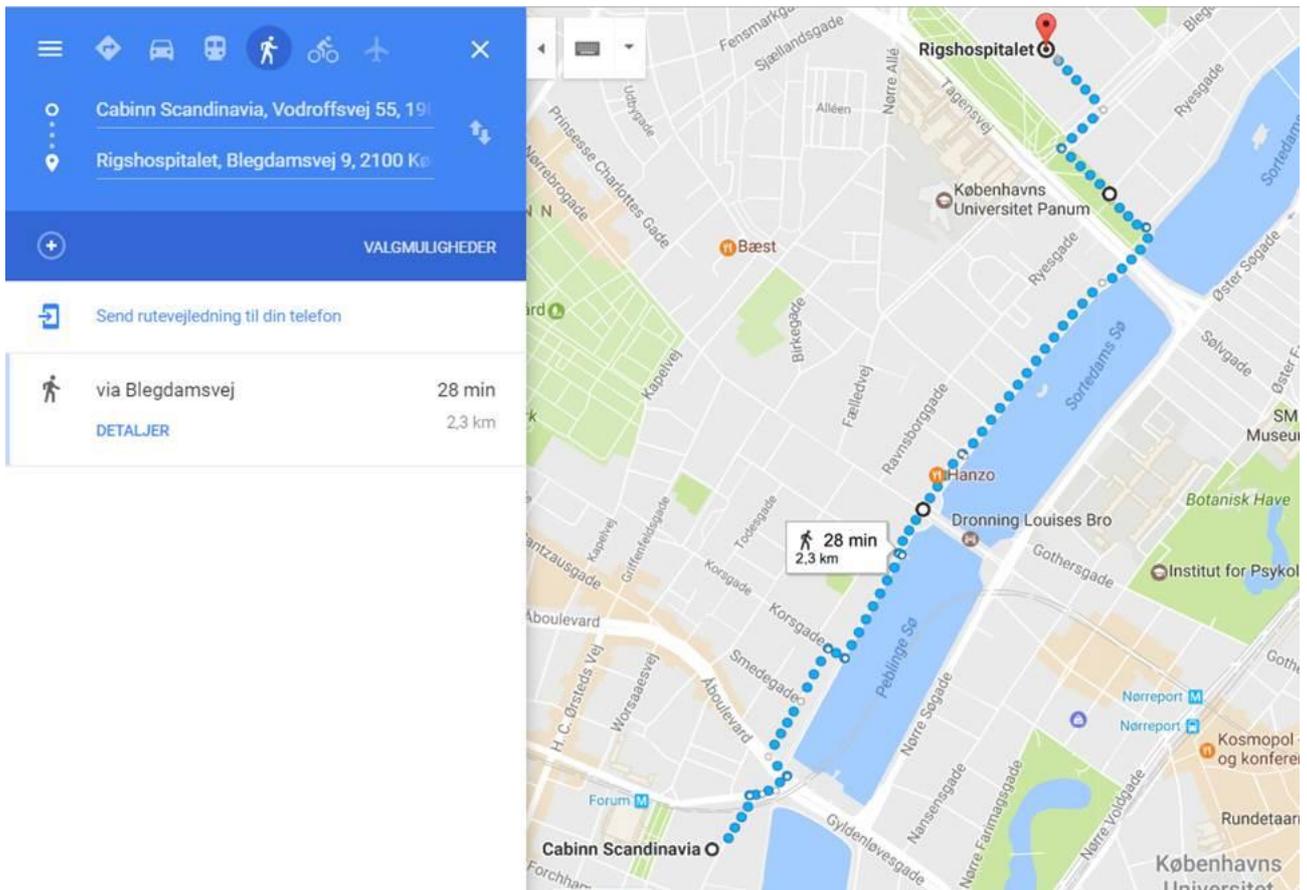
Bæst

Hanzo 20 min  
1,6 km

OHotel Kong Arthur

Nørreport  
Nørreport

At a longer distance but cheaper (around €75) is Cabinn Scandinavia, on Vodroffsvej 55 – see route.



But in general, you may find the best rates at the usual booking portals ([hotels.com](https://www.hotels.com); [Booking.com](https://www.booking.com) etc.), including also

[http://www.galahotels.com/en/Destination/Hotels/denmark\\_64/copenhagen\\_4062/?sid=97234009&hc=85&ppn=1&pasc=0&psort=popularity&mapo=o](http://www.galahotels.com/en/Destination/Hotels/denmark_64/copenhagen_4062/?sid=97234009&hc=85&ppn=1&pasc=0&psort=popularity&mapo=o)

There are also 3 Hostels in the city centre -

<http://www.hostelworld.com/hostels/Copenhagen/Denmark>



Kind regards Local Danish Organizers

Doris Østergaard / Director of CAMES / [doris.oestergaard@regionh.dk](mailto:doris.oestergaard@regionh.dk)  
[Doris.OEstergaard@regionh.dk](mailto:Doris.OEstergaard@regionh.dk)

Anne Mette Mørcke / Head of Section CAMES at Rigshospitalet Anne Mette Mørcke  
[anne.mette.moercke@regionh.dk](mailto:anne.mette.moercke@regionh.dk)

Henning Boje Andersen [hebq@dtu.dk](mailto:hebq@dtu.dk)

Henning Boje Andersen, Professor, Technical University of Denmark, DTU Management  
Engineering Inst. Diplomvej 372 / 2 2800 Lyngby, Denmark Office [+45 4525 4544](tel:+4545254544) Mobile [+45 2128 5376](tel:+4521285376) <http://l.dtu.dk/hsoc>